



DIGITAL KYC

UNLOCKING EFFICIENCY AND COMPLIANCE

CUSTOMER TYPES AND VERIFICATION SOLUTIONS

Customer Type

- Resident
- Non-resident

Verification Solutions

- Digi Locker
- Video KYC
- eSign

95%

success rate in client onboarding

COMMITMENT

- **ISO 9001:2015:** Quality Management System
- **ISO 22301:2019:** Business Continuity Management
- **ISO 27001:2017:** Information Security Management

OTHER MODULES

- Multi-product Order Management Module
- Customer Relationship Module



Thinking Business, Delivering Technology

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Automation and Intelligence

A streamlined KYC processes with AI

- **Comprehensive Stack:** Integration of tools and technologies for streamlined KYC processes.
- **Automatic Updates:** Updating compliance requirements based on regulatory changes automatically.
- **Intelligent Layer:** AI and machine learning algorithms for enhanced accuracy and risk assessment.
- **Automated Anomaly Detection:** Flagging discrepancies in client data.

Efficiency and Collaboration

A well coordinated workflow management

- **Dashboards:** Providing an overview of application statuses, pending verifications, and compliance progress.
- **Orchestration:** Coordinating KYC processes across multiple systems and stakeholders.
- **Real-time Updates:** Providing real-time updates on application status, verification progress, and compliance checks.
- **Instant Notifications:** Notifying clients and relationship managers regarding application status instantly.

Security and Compliance

Robust data protection and regulatory adherence

- **Digital eSign:** Integrating electronic signature capabilities for document signing.
- **Security Measures:** Implementing robust data encryption protocols and access controls.
- **Integration with CRM and Compliance Systems:** Seamlessly integrating with CRM systems and compliance platforms.
- **Scalability and Customization:** Offering a scalable architecture and customization options to tailor the module to specific business needs.

Customer Experience and Engagement

Seamless multichannel client interaction

- **Omni-channel Support:** Allowing clients to initiate or resume KYC through assisted or Self Service channels.
- **Modification Facility:** Enabling clients to modify or update KYC information conveniently.
- **Option for Self-service or RM Assistance:** Providing self-service or RM assistance based on client preferences.
- **Real-time Synchronization:** Synchronizing modified data across relevant systems in real-time.

“At Boharr, we've simplified the digital KYC process for numerous wealth management firms. Our solution effectively meets compliance standards without disrupting client needs. Whether through self-service or assisted models, Boharr ensures a smooth and tailored experience for all users.”